李文娟 LI Wenjuan

CONTACT INFORMATION

Hong Kong University of Science and Technology

ISOM Department, Business School

Room 5067, LSK Business Building

Clear Water Bay, Sai Kung, Hong Kong

Website: gwendolyn-li.github.io

Email: wlicw@connect.ust.hk

Phone: (+86) 191 5907 5726

EDUCATION

Hong Kong University of Science and Technology

2021-Present

Ph.D. Candidate in Operations Management

Advisor: Prof. Dongwook Shin

University of Science and Technology of China

2020-2021

Research Assistant & Private High School Tutor (Mathematics & English)

Johns Hopkins Carey Business School

2019-2020

M.S. in Finance, GPA: 3.86/4.0

University of Science and Technology of China

2015-2019

B.B.A. in Business Administration, GPA: 3.92/4.0, Rank: 1st in Class

RESEARCH INTERESTS

Revenue Management, Information Sharing, Social Learning, Content Management, Finance-OM Interface, Multi-armed Bandit, Dynamic Programming, Service Operations

PAPERS

[1] Dynamic Persuasion Strategies for Mitigating the Spread of Fake Content, **Wenjuan Li** and Dongwook Shin

Major Revision at Manufacturing & Service Operations Management

 $Honorable\ Mention$ at POMS-HK 2025 Best Student Paper Competition

[2] Producing Content in News Outlets, Fast and Slow, **Wenjuan Li**, Qing Li and Peiwen Yu Reject and Resubmit at **Manufacturing & Service Operations Management**

TEACHING	
Teaching Assistant, HKUST	
• Business Modeling and Optimization (UG)	Fall 2022
• Analytics for Service Operations (UG) Sp	oring 2022, 2023, 2024
PRESENTATIONS	
• INFORMS Annual Meeting, Atlanta	2025
• INFORMS International Meeting, Singapore	2025
• POMS International Conference in China, Hainan	2025
• MSOM Main Conference, London	2025
• POMS-HK International Conference, Hong Kong	2024, 2025
• INFORMS Annual Meeting, Seattle	2024
• HKUST ISOM Department Seminar, Hong Kong	2024
• POMS International Conference in China, Anhui	2024
HONORS & AWARDS	
• 港府奖学金 Hong Kong PhD Fellowship (HK\$325,200 annually), HKR	AGC 2022–2025
• 火鸟奖学金 RedBird Academic Excellence Awards (HK\$20,000), HKU	IST 2022, 2023
• 博士生奖学金 Postgraduate Studentship (HK\$216,360 annually), HKU	JST 2021
• 安徽省优秀毕业生 Outstanding Graduates, Anhui Province	2019
• 校优生、优秀毕业论文 Outstanding Graduates & Thesis, USTC	2019
• 国家奖学金 National Scholarship (¥8,000), Ministry of Education, PR	2017, 2018
• 唐立新奖学金 Tang Lixin Scholarship (¥10,000), USTC	2018
• 优秀学生金奖 Golden Award for Outstanding Students (¥4,000), UST	CC 2018
PROFESSIONAL SERVICE & LEADERSHIP	
• Reviewer for Production and Operations Management (POM)	2022-Present
• 系本科生党支书 Student Party Organization Secretary (Dept. 15 & 16	6), USTC 2018–2019
• 院学生会副主席 Executive Chairman, Student Union of Business Scho	ool, USTC 2017–2018
• 校学生会外联部长 Minister of Outreach Department, Student Union,	USTC 2017–2018

2016-2019

• 班长 Class Monitor, School of Business and Management, USTC